KSIS Alert: Issue with Batch Sync for SPED Plan Object

Subject	KSIS Alert: Issue with Batch Sync for SPED Plan Object
From	Conner, Dede - Director, Division of Enterprise Data
То	All State KSIS Contacts
Sent	Thursday, May 09, 2013 8:55 PM

Please see message below from Infinite Campus.

From: Christian Peterson [mailto:christian.peterson@infinitecampus.com]

Sent: Thursday, May 09, 2013 5:45 PM

To: Conner, Dede - Director, Division of Enterprise Data; Barnette, Garnetta - Division of Enterprise Data;

Rhoton, Lisa - Infinite Campus; Mock, Michael - Infinite Campus

Cc: Gina Montague

Subject: Campus Alert Message

Issue Alert: State-linked Customers on .1302 and higher - Kentucky, Maine and Montana

2013-05-09

Issue Alert: State-linked Customers on .1302 and higher - Kentucky, Maine and Montana

There is a current known issue in state edition-linked districts on .1302 and higher where syncing the SPED Plan Object is removing SPED Plans from other years in the State Edition.

Please note that this is NOT deleting previous year SPED Plans from your district site. There is no loss of district data.

WORKAROUND: Please do NOT use Batch Sync for the SPED Plan object.

FIX: Infinite Campus is currently working on a solution to resync these plans from the districts back up to the state level, so that this information will be restored to the state edition users. This issue is being tracked by our development team as SIS-66619.

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Support 1-888-461-2004 | Campus Community



